



200 Main St S Suite 6
Stewartville, MN 55976
507-533-6510
info@BRITE.net

BROWN ROSE IT EXPERTS & ENGINEERS

Invoice

Invoice #:00000879

Date:9/29/2025

PO #:

Page:1

Bill To:

Oronoco Township
POBox 324
Oronoco, MN 55960

Ship To:

Oronoco Township
POBox 324
Oronoco, MN 55960

507-367-2737

Description	Amount	Tx
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Email Recovery Services:

9/27 -- In trying to set up MS Teams on staff laptops, the MX record for the Google Workspace email got overwritten by a record sending all email to a Microsoft email site. After some research, I found a way to reconfigure the MX records to point to the Google Workspace email server.

I also identified a Google video conference site that may be more compatible with the Google email service. Will provide details and comparison with the MS video conferencing service before October council meeting.

Network System support Services -- 2.5 hours

\$337.50

Google Workspace Payment Processing Service:

10/21 -- Received notice from Google that our payment bank account was closed. Began work with Brandi and verified that it was open and funds were available.

10/21 -- 10/28 -- Worked with Brandi and Google Payment support trying to get the Payment Method reopened by Google. Tried NUMEROUS times working with first line support with no success.

Finally wrote an email to Google support requesting 2nd level support and detailing actions to date.

10/29 -- Received response from Google support saying that the issue had been resolved by them and no further verification actions would be required from us.

Technical Support Services -- 5+ hours

\$500.00

Thank you for your business !

Payment by Cash or Check Preferred.

3.95% Service Charge for Credit Card Payment.

Terms: Net 15 Due Date: 10/14/2025

1.5% finance charge per month on all past due balances.

Sub Total: \$837.50

Freight: \$0.00

Sales Tax: \$0.00

Total Amount: \$837.50

Amount Applied: \$0.00

Balance Due: \$837.50